

GuardiaNN.ai Terms of Service

Version 1.0. Effective date: 1 October 2026

Key points

This summary helps you find your way around these Terms. The full Terms below apply.

- Your contract is with NNN COMMUNITY LTD. GuardiaNN.ai is operated on our behalf by TRIPLE N COMMUNITY - FZCO.
- A GuardiaNN.ai account lets you manage project pages, publish articles and comments, and buy Platform Credits for paid features.
- You are responsible for what you publish. If you write about a crypto-asset or project in which you have an interest, or for which you are paid, you must say so.
- Nothing on GuardiaNN.ai is investment, financial, legal or tax advice, and an automated security check is not an audit.
- The swap function is a non-custodial interface to third-party protocols. You sign every transaction yourself, and swaps cannot be reversed.
- Credits are prepaid, cannot be transferred or exchanged for money or crypto-assets, and can be used only for our paid features. Credits you have used are not refunded (Section 9).
- You must be at least 18 years old and must not be subject to sanctions.
- These Terms cover only GuardiaNN.ai. They do not cover the NNN token or any other product (Section 1.8).

1. About us and these Terms

1.1 These Terms of Service ("Terms") govern your access to and use of the GuardiaNN.ai website and web application (the "Platform"). The services we provide to you through the Platform under these Terms (the "Services") are user accounts, the management of project pages, the publication of articles and comments, Platform Credits with the paid features for which they are used, and the swap function. The Services do not include the matters listed in Section 1.8.

1.2 The Services are provided by NNN COMMUNITY LTD, a non-resident domestic corporation incorporated under the Marshall Islands Business Corporations Act, registration number 139736, with its registered address at Trust Company Complex, Ajeltake Road, Ajeltake Island, Majuro, Marshall Islands MH96960 ("NNN Community", "we", "us" or "our").

1.3 The Platform is developed and operated on our behalf by TRIPLE N COMMUNITY - FZCO, a free zone company registered in the IFZA free zone in Dubai, United Arab Emirates, trade licence 60270 (the "Platform Operator"), as our subcontractor. Your contract for the Services is only with us.

1.4 You can contact us:

- by e-mail: inquiry@nnn-community.com for general enquiries and complaints, help@nnn-community.com for technical support and security reports, and privacy@nnn-community.com for personal data matters;
- through the contact form at <https://nnn-community.com/contact>.

1.5 By creating an account, by ticking the box accepting these Terms or by otherwise using the Services, you agree to these Terms. If you use the Services on behalf of a company, a project or another organisation, you confirm that you are authorised to accept these Terms on its behalf, and "you" includes that organisation.

1.6 In these Terms, a "Consumer" is a natural person acting for purposes outside their trade, business, craft or profession, and a "Business Customer" is anyone else. You act as a Business Customer when you manage a project page, buy advertising or use iNNNtelligence for a project.

1.7 How we process personal data, including the details of our representative in the European Union under Article 27 of the General Data Protection Regulation, is explained in our Privacy Policy, available on the Platform. The Privacy Policy is not part of these Terms.

1.8 These Terms do not apply to:

- (a) the NNN token, including its offer to the public, staking and any features or programmes related to it, which are governed by the crypto-asset white paper for NNN and other separate documents;
- (b) the Karma system and other programmes of NNN Community or the Platform Operator, which have their own rules;
- (c) the services of AI DEX Solutions a.s., which it provides to its own customers; and
- (d) third-party services, such as wallets, blockchain networks, decentralised exchanges and the protocols used by the swap function (Section 14).

2. Who can use the Services

2.1 You may use the Services only if you:

- (a) are at least 18 years old and have full legal capacity;
- (b) are not subject to sanctions imposed by the European Union, the United Nations, the United Kingdom or the United States (including the lists of the Office of Foreign Assets Control), and are not owned or controlled by a person subject to such sanctions; and
- (c) are not located in, resident in or organised under the laws of a country or territory subject to comprehensive sanctions.

2.2 You are responsible for complying with the laws that apply to you. We may restrict access to the Services or to certain features in particular jurisdictions.

3. Your account

3.1 To create an account, you provide an e-mail address, a handle and a password. You must provide accurate information and keep your e-mail address up to date.

3.2 Your handle is public. It must consist of 3 to 20 lowercase letters, numbers and underscores, you can change it at most once every 90 days, and it must not:

- (a) impersonate another person or organisation, or suggest an affiliation with NNN Community, GuardiaNNN.ai or any project that does not exist;
- (b) infringe trademarks or other rights of third parties; or
- (c) be offensive, misleading or unlawful.

We may require you to change a handle that breaches this Section, or reassign it.

3.3 You may hold only one personal account unless we agree otherwise. You must not sell, rent, share or transfer your account.

3.4 Your password must have at least 10 characters. When you set a password, we check whether it appears in known data breaches, without sending your password to anyone. You must keep your login details confidential and tell us immediately at help@nnn-community.com if you suspect unauthorised use of your account. You are responsible for activity carried out through your account, unless it results from our fault.

3.5 We will never ask for your password, seed phrase or private keys. Anyone who asks for them is not acting on our behalf.

3.6 We use automated checks, including bot protection provided by third parties, to protect the Platform against abuse.

3.7 We send you messages about your account and the Services, such as security notices, purchase confirmations and notices of changes to these Terms, by e-mail or on the Platform. We send product updates and marketing messages only if you have agreed to receive them, and you can withdraw that consent at any time.

4. Wallets, self-custody and swap

4.1 Some features may let you connect a self-custodial wallet, for example to prove that you control a wallet linked to a project. Features that do not require a wallet can be used without connecting one.

4.2 We never take custody of your crypto-assets and never have access to your private keys or seed phrase. We cannot initiate, cancel or reverse transactions from your wallet. You sign and submit every blockchain transaction yourself, and confirmed transactions cannot be reversed.

4.3 We may ask you to sign a message with your wallet to prove that you control it. Signing such a message does not create a transaction and costs no network fee. Never sign a message or a transaction that you do not understand.

4.4 You bear the network fees (gas) for the transactions you submit and the risks of the wallets and blockchain networks you use.

4.5 We do not provide crypto-asset services within the meaning of Regulation (EU) 2023/1114 on markets in crypto-assets ("MiCA"), such as custody and administration of crypto-assets, exchange of crypto-assets, execution or reception and transmission of orders, transfer services or advice on crypto-assets.

4.6 The swap function lets you exchange crypto-assets from your own wallet through third-party decentralised protocols and aggregators, currently KyberSwap and Jupiter. It is a software interface: we do not hold your crypto-assets, act as your counterparty, execute orders on your behalf or provide liquidity. You decide whether to sign each transaction and submit it from your wallet.

4.7 Before you sign, you see the quote of the third-party protocol, including the expected amount, the minimum amount you will receive under your slippage setting and our fee. Our fee is a fee for the use of the interface, is included in the transaction and is paid to us. Network fees (gas) are charged by the blockchain network.

4.8 Quotes can change until the transaction is confirmed. The result depends on market prices, liquidity, your slippage setting and the order in which the network processes transactions. A transaction can fail, and network fees may still be charged. Confirmed transactions cannot be reversed.

4.9 We do not check or endorse the tokens available in the swap function. Anyone can create a token, and tokens can be fraudulent, illiquid or worthless. Check the token contract address and do your own research before you swap. Security check results are not a guarantee (Section 10.2).

4.10 A swap is completed when its transaction is confirmed on the blockchain, and its result depends on fluctuations in the crypto-asset market that we do not control. If you are a Consumer, you therefore have

no right of withdrawal from a swap.

5. Project pages

5.1 If you represent a crypto-asset project, you can apply to manage the project's page on the Platform. You confirm that you are authorised to act for the project. Before we give you access, we may ask for proof, for example a message signed with a wallet linked to the project.

5.2 You are responsible for the information you publish on the project page, including news, updates and links, and for keeping it accurate, up to date and lawful.

5.3 A project page must not contain or link to an offer to the public of crypto-assets in the European Union without a crypto-asset white paper where one is required, promises of returns or misleading statements. Where a project page is a marketing communication within the meaning of Article 7 MiCA, the project is responsible for its compliance.

5.4 We may verify project information. We may refuse, reformat, restrict or remove it if it is inaccurate, unlawful, risky for users or in breach of these Terms, and we give the project our reasons by e-mail or another durable medium.

5.5 Projects and tokens are ranked automatically. The main ranking parameters are: for trending lists, paid promotion (Ignite), community activity on the Platform (such as votes, comments, watchlist additions, articles, visitors and growth in the number of holders) and market trend data from our data providers; for the Listed board, the number of community votes; for other lists, the market data that the list names, such as price change, trading volume, liquidity, market capitalisation or the time a token was created. The exact formula and the weights of the parameters are our trade secret, and we do not disclose them. Paid promotion is marked with the Ignite symbol (a flame with the number of Ignites), which is explained on the Platform; it cannot be bought for tokens that our data providers flag as potential scams and does not affect security check results.

5.6 Presenting a project on the Platform is not an endorsement of the project or its crypto-assets.

6. Articles and comments

6.1 You may publish articles, comments, reviews, votes and reports on the Platform. Together with the information you publish on project pages, this is your "User Content". You keep the rights to your User Content. You grant us a worldwide, non-exclusive, royalty-free licence to host, store, reproduce, display, adapt (for example for formatting or translation) and make available your User Content for operating, improving and promoting the Platform, for as long as it is available on the Platform and for a reasonable period afterwards for backups and legal obligations.

6.2 You are responsible for your User Content. You confirm that you have the rights needed to publish it and that it complies with these Terms and the law.

6.3 If you write about a crypto-asset or a project in which you have a financial interest, or for which you receive any payment or other benefit, you must disclose this clearly in the article or comment. Paid content must be published as advertising (Section 7.1).

6.4 You must not publish User Content that:

- (a) is illegal, including content that infringes intellectual property rights, is defamatory, incites violence or hatred, or contains child sexual abuse material;
- (b) harasses or threatens others, or discloses personal data of other people without a legal basis;
- (c) contains malware, phishing links, scams or other fraudulent content;

- (d) promotes market manipulation, "pump and dump" schemes or other market abuse;
- (e) promotes an offer to the public of crypto-assets in the European Union without a crypto-asset white paper where one is required, or contains misleading statements about crypto-assets or financial instruments; or
- (f) is spam, or advertising that is not placed through our advertising system.

6.5 We may review User Content with automated tools and human review. If User Content or conduct breaches these Terms or the law, we may, in proportion to the breach, remove the content or restrict its visibility, restrict features, or suspend or close the account. We inform you of the restriction and the reasons for it, unless the law prevents us from doing so or the content is deceptive high-volume commercial content.

6.6 You can report content that you consider illegal with the Report function on the Platform or by e-mail to inquiry@nnn-community.com. Your notice should explain why the content is illegal, give its exact location (such as the URL) and include your name and e-mail address (not required for reports of child sexual abuse material) and a statement that the notice is accurate and complete to the best of your knowledge. We confirm receipt of your notice without undue delay, handle it in a timely, diligent and objective manner and inform you of our decision.

6.7 If we restrict your content or account, or decide on your notice, you can ask us to review the decision within 6 months by e-mail to inquiry@nnn-community.com. The review is carried out by a person and not solely by automated means. You may also use any other means of redress available under the law, including an out-of-court dispute settlement body certified under Regulation (EU) 2022/2065 (Digital Services Act) and the courts.

6.8 Authorities of the EU Member States, the European Commission and the European Board for Digital Services can contact us at inquiry@nnn-community.com, in English or Slovak. Our legal representative in the European Union under the Digital Services Act is LUCORP s. r. o., company ID (IČO) 51878143, with its registered office at Budatínska 3230/16, 851 04 Bratislava, Slovak Republic, e-mail: info@lucorp.eu.

7. Advertising and iNNNtelligence

7.1 Projects and other Business Customers can buy advertising and promotion on the Platform, such as banner placements for a fixed period and the promotion of tokens (Ignite), at the prices shown on the Platform. Advertisements must pass our advertising review, which is not a due diligence or security check, and are labelled as advertising. Advertisers are responsible for the content of their advertisements and for their compliance with the law, including the rules on marketing communications for crypto-assets (Article 7 MiCA), consumer protection law and data protection law. We may refuse or remove any advertisement and give the advertiser our reasons. Our remuneration is never linked to sales of crypto-assets by the advertiser. If you switch on automatic renewal for a banner placement, we renew it at the end of each period and charge the Credits at the price shown on the Platform at the time of the renewal; you can switch automatic renewal off at any time before the end of the period, and if your Credits are not sufficient, the placement ends at the end of the current period and we inform you on the Platform.

7.2 If you use iNNNtelligence, our AI agent, for your project, for example in its social channels, we provide only the technical service: computing capacity and the connection to AI models of third parties that we select, such as those of OpenAI. You write the instructions (prompts) and decide on the settings, including what iNNNtelligence says and how it communicates. We do not write or review your instructions or the content that iNNNtelligence generates. You are responsible for that content as if you had published it yourself, including its compliance with the law, for example the rules on marketing communications for crypto-assets (Article 7 MiCA), and with the terms of use of the AI model providers.

7.3 iNNNtelligence must remain identifiable as an AI system, for example through the bot label of the channel, and you must not present it as a person. You are responsible for having a legal basis for processing the personal data of your community members. When iNNNtelligence processes their personal data, we act as your processor under the data processing terms in Schedule 2.

8. Platform Credits

8.1 Paid features, for example banner placements, Ignite, contests, iNNNtelligence and advertising, are paid with Platform Credits ("Credits"), which you buy in advance. The price of Credits and the number of Credits charged for each paid feature are shown on the Platform before you buy or use them. Prices for Consumers include VAT where applicable.

8.2 You buy Credits by paying with the stablecoins and on the blockchains shown on the Platform (currently USDC and USDT) from a wallet linked to your account. One Credit corresponds to one unit of the stablecoin, unless the Platform shows a different price. The payment is a blockchain transaction that you sign yourself; it carries a reference that identifies your account and is public on the blockchain. Credits are added to your account after the transaction is confirmed on the blockchain. We may refuse an order, for example if we suspect fraud or a breach of these Terms. We confirm each purchase by e-mail to the address of your account; the confirmation states what you bought and the price, contains the transaction hash and links these Terms, including the model withdrawal form, as a document that you can download and store.

8.3 Credits are recorded in your account on our systems, not on a blockchain. They are personal and cannot be transferred to another account. They can be used only for our paid features. Except for refunds under Section 8.5, they cannot be exchanged for money, crypto-assets or any other value. They do not bear interest and are neither electronic money nor crypto-assets.

8.4 Credits remain valid as long as your account exists.

8.5 Credits are not refundable, except:

- (a) when a Consumer withdraws from a purchase, for the Credits from that purchase that have not been used (Section 9);
- (b) when we close your account or discontinue a paid feature for reasons other than your breach of these Terms, or when you close your account under Section 11.3 or Section 19.3, in which case we refund the Credits you have not used;
- (c) when we close a Consumer's account for breach of these Terms, in which case we refund the unused Credits less any damage the breach caused us; and
- (d) when applicable law requires a refund.

Refunds are made with the payment method used for the purchase, unless we agree otherwise with you.

8.6 Some paid features, for example iNNNtelligence, may be offered as plans charged in Credits for a period. The price, the period and how to end the plan are shown before you order it.

8.7 Credits that we grant free of charge, for example as a reward or a promotion ("Promotional Credits"), can be used only for the features shown with them, are used before purchased Credits where both can pay for a feature, and are not refundable or exchangeable for money. Where a Promotional Credit balance is shown separately in your account, it does not count towards refunds under Section 8.5.

8.6a Some paid features, for example Ignite, can also be bought directly with a crypto-asset from your wallet, without buying Credits first. Such a payment is processed as a purchase of Credits that are used for the feature at once; any part of the payment that the feature does not use is added to your account as Credits. These Terms apply to such a purchase in the same way as to a purchase of Credits.

9. Right of withdrawal for Consumers

9.1 If you are a Consumer, you can withdraw from a purchase of Credits within 14 days from the day of the purchase, without giving any reason.

9.2 Each time you use Credits for a paid feature, you request that we provide that feature immediately. If you withdraw, we refund the part of the price that corresponds to the Credits from that purchase that you have not used. Credits that you have used are not refunded, and you lose the right of withdrawal once you have used all the Credits from the purchase. Credits are used in the order in which you bought them.

9.2a If you buy a feature that is provided over a period, for example an Ignite promotion, you request that we start providing it immediately. If you withdraw before the end of that period, you pay only for the part of the feature provided until we received your withdrawal, and we refund the rest.

9.3 To withdraw, send us a clear statement by e-mail to inquiry@nnn-community.com, or use the withdrawal form on the Platform where it is available, for example using the model withdrawal form in Schedule 1. We confirm receipt of your withdrawal by e-mail without undue delay. We refund the amount due under Section 9.2 without undue delay and in any event within 14 days from the day we receive your withdrawal, using the same means of payment as you used, unless you have expressly agreed otherwise. If you paid with a crypto-asset, we refund the amount due in the same crypto-asset to the wallet from which you paid.

9.4 Your rights if Credits or paid features do not work as described are not affected (Section 16.3).

10. Information only, no advice; AI features and security checks

10.1 The Platform provides information and tools for your own research. Nothing on the Platform, including articles and comments of other users, project pages, content generated by AI features, data, scores, rankings, alerts and advertisements, is investment, financial, legal or tax advice, a personal recommendation, or an offer or solicitation to buy or sell any crypto-asset or financial instrument. You make your own decisions and bear their consequences.

10.2 Security checks are automated analyses of smart contract code and on-chain data. They are not an audit and cannot detect all vulnerabilities or malicious functions. They may also report risks that do not exist. A low risk score or the absence of a warning does not mean that a smart contract or a project is safe.

10.3 When you use AI features, you interact with an AI system, not with a person. Their output is generated automatically and may be inaccurate, incomplete or out of date. Verify important information from independent sources. Do not enter into AI features personal data of other people, confidential information or information you are not allowed to share.

10.4 Data on the Platform comes from public blockchains and from third-party providers, including AI DEX Solutions a.s., a sister company of NNN Community under the same ownership. Data may be delayed, incomplete or incorrect.

10.5 We treat code that you submit for a security check and that is not public as confidential, and we use it only to provide the Services to you.

11. Availability and changes to the Services

11.1 We aim to make the Platform available 24 hours a day, 7 days a week, but we provide it on a best-effort basis and do not guarantee uninterrupted availability, unless we agree a service level in writing with a Business Customer. Scheduled maintenance typically takes less than 2 hours per month and is announced at least 48 hours in advance.

11.2 We may change the Services for legal, security or technical reasons, because of changes in data sources or because of changes in our offering, at no additional cost to you.

11.3 If a change has more than a minor negative impact on your use of a paid feature, we inform you by e-mail in advance, and you may close your account free of charge within 30 days of the later of that e-mail and the change, with a refund of your unused Credits (Section 8.5).

11.4 Features marked as beta or test versions are provided for testing and may change or be withdrawn at any time.

12. Acceptable use

12.1 You must not:

- (a) use the Services for illegal purposes, including money laundering, terrorist financing, fraud or the evasion of sanctions;
- (b) engage in market abuse involving crypto-assets, such as insider dealing, unlawful disclosure of inside information or market manipulation;
- (c) use the results of security checks or other information from the Platform to exploit vulnerabilities, attack smart contracts or harm other users;
- (d) access the Platform by automated means, such as bots or scrapers, unless we allow it in writing;
- (e) circumvent or attempt to circumvent rate limits, bot protection, security measures or limits on the number of accounts;
- (f) interfere with the operation of the Platform, introduce malware or carry out denial-of-service attacks;
- (g) reverse engineer, decompile or copy the Platform, except to the extent permitted by mandatory law;
- (h) manipulate votes, rankings, comments or reviews, including by using multiple accounts or wallets;
- (i) impersonate any person or misrepresent an affiliation with us or with a project; or
- (j) use the Services in a way that infringes the rights of others.

12.2 If you discover a vulnerability in the Platform, report it to help@nnn-community.com, and do not exploit or disclose it before we have had a reasonable time to fix it.

13. Intellectual property

13.1 The Platform, its software, design and databases, the content we create and the names and logos GuardiaNNN.ai and NNN Community are owned by us, the Platform Operator or our licensors.

13.2 Subject to these Terms, we grant you a limited, non-exclusive, non-transferable and revocable licence to use the Platform for your personal purposes or, if you are a Business Customer, for your internal business purposes. All rights not expressly granted are reserved.

13.3 If you send us suggestions or feedback, we may use them without restriction or compensation.

13.4 Some parts of the Platform use open-source software, which is subject to its own licence terms.

14. Third-party services

The Platform interacts with services that we do not control, such as wallets, blockchain networks, decentralised exchanges, data providers, payment providers and hosting providers. Their own terms apply. We are not responsible for their availability, security or conduct, or for losses caused by them, unless we are at fault in selecting or integrating them. Links to third-party websites are provided for convenience only.

15. Suspension and termination

15.1 You can close your account at any time by e-mail to inquiry@nnn-community.com or, where available, in your account settings.

15.2 We may suspend or restrict your access, in proportion to the circumstances, if you materially breach these Terms, if the law or a competent authority requires it, to prevent fraud or a security risk, or if you become subject to sanctions. Unless immediate action is required, we notify you in advance and let you remedy a breach that can be remedied. We state our reasons unless the law or an order of an authority prevents us.

15.3 We may terminate these Terms and close your account for any reason with at least 30 days' notice, and immediately in the case of a serious breach.

15.4 When your account is closed, your right to use the Services ends, and unused Credits are refunded or lapse in accordance with Section 8.5. Articles and comments you published remain on the Platform under Section 6.1 unless you delete them before closing your account or ask us to remove them. Provisions that by their nature should continue to apply, including Sections 6.1, 10, 13, 16, 17, 18 and 20, survive.

16. Disclaimers

16.1 Crypto-assets are highly risky. Their value can fall to zero, and smart contracts and blockchain networks can fail or be attacked. You make your decisions at your own risk.

16.2 If you are a Business Customer, the Services are provided "as is" and "as available", and we give no warranty that they are accurate, complete, uninterrupted or error-free, or that they meet your particular requirements.

16.3 If you are a Consumer, you have statutory rights regarding the conformity of digital services under the law of your country of residence, and nothing in these Terms limits them.

17. Liability

17.1 Nothing in these Terms limits or excludes our liability for intent or gross negligence, for death or personal injury caused by our negligence, or any other liability that cannot be limited or excluded under applicable law.

17.2 If you are a Consumer, we are liable for damage caused by a breach of our obligations in accordance with the applicable law. We are not liable for losses caused by your breach of these Terms or by third-party services that we do not control (Section 14).

17.3 If you are a Business Customer, the parties agree, in accordance with Section 379 of the Slovak Commercial Code, that the damage foreseeable at the conclusion of these Terms is, for each 12-month period, at most the greater of the fees you paid us in the 12 months before the event causing the damage and EUR 100, and does not include loss of profit, loss of data or crypto-assets, or indirect losses.

17.4 We are liable for losses arising from your trading or investment decisions, or from smart contracts or projects shown on the Platform, only if our breach of these Terms or of the law caused them.

18. Indemnity (Business Customers)

If you are a Business Customer, you will indemnify us and the Platform Operator against claims of third parties and fines arising from your project information, articles, comments or advertisements, the content generated by iNNNtelligence for your project, or from your breach of these Terms or the law, including reasonable legal costs.

19. Changes to these Terms

19.1 We may change these Terms only for the following reasons: changes in the law or in decisions of authorities, changes in the Services, security reasons, or the introduction of new features.

19.2 We inform you of changes by e-mail at least 30 days before they take effect. Changes required by law, or changes that are only to your benefit, may take effect earlier.

19.3 If you do not agree with a change, you can close your account before it takes effect, and we refund your unused Credits. If you continue to use the Services after the change takes effect, the changed Terms apply.

20. Complaints, applicable law and disputes

20.1 You can send complaints to inquiry@nnn-community.com. We acknowledge receipt within 2 business days and respond substantively within 30 calendar days. If we need more time, we tell you why and when you can expect our response.

20.2 If you are a Consumer, you may also contact an alternative dispute resolution body competent in your country of residence. Your national consumer authority can provide information.

20.3 These Terms are governed by the law of the Slovak Republic, excluding its conflict-of-law rules. If you are a Consumer, you also keep the protection of the mandatory provisions of the law of your country of habitual residence.

20.4 The courts of the Slovak Republic have jurisdiction over disputes in connection with these Terms. If you are a Consumer, you may also bring proceedings in the courts of your country of domicile, and we may bring proceedings against you only there.

21. General

21.1 These Terms, together with any order or separate agreement for specific paid features, constitute the entire agreement between you and us about the Services.

21.2 If a provision is invalid or unenforceable, the rest of these Terms remains in force. For Business Customers, the provision is replaced by the valid provision that comes closest to its purpose.

21.3 If we do not enforce a right, we do not waive it.

21.4 We may transfer these Terms to another company of our group or to a successor operator of the Platform, if this does not reduce your rights. We inform you in advance. You may not transfer your rights without our consent.

21.5 We are not liable for failures caused by events beyond our reasonable control, such as failures of blockchain networks, internet outages, cyberattacks or measures of authorities.

21.6 These Terms are written in English. Translations are for information only. If versions differ, the English version prevails, unless mandatory consumer law provides otherwise.

21.7 We send notices to the e-mail address associated with your account. You can send notices to inquiry@nnn-community.com.

Schedule 1: Model withdrawal form

For Consumers withdrawing from a purchase of Credits. Complete and return this form only if you wish to withdraw from the contract.

To: NNN COMMUNITY LTD, Trust Company Complex, Ajeltake Road, Ajeltake Island, Majuro, Marshall Islands MH96960, e-mail: inquiry@nnn-community.com

I hereby give notice that I withdraw from my contract for the purchase of the following Platform Credits:

- Ordered on:
- Name of the consumer:
- E-mail address of the account:
- Address of the consumer (only if this form is sent on paper):
- Signature of the consumer (only if this form is sent on paper):
- Date:

Schedule 2: Data processing terms for iNNNtelligence

These terms apply when a project (the "Controller") activates iNNNtelligence and we process personal data on its behalf within the meaning of Article 28 of the General Data Protection Regulation.

- Subject matter and duration: moderation of, and responses in, the Controller's social channels by iNNNtelligence, for as long as iNNNtelligence is active in a channel.
- Nature and purpose: reading, analysing and answering messages, and moderation actions such as deleting messages or muting members, according to the Controller's settings.
- Data and data subjects: members of the Controller's channels; their user names, user IDs, messages, the content they share and their moderation history.
- Instructions: we process the personal data only on the Controller's documented instructions, which are the settings of iNNNtelligence and these Terms, unless the law requires otherwise. We inform the Controller if we consider an instruction unlawful.
- Confidentiality: persons authorised to process the personal data are bound by confidentiality.
- Security: we take the measures required by Article 32 of the General Data Protection Regulation, including encryption in transit, access controls and logging.
- Sub-processors: the Controller authorises the Platform Operator and the hosting and AI model providers that we use for iNNNtelligence. We inform the Controller of intended changes at least 14 days in advance by e-mail or on the Platform. The Controller may object, and if we find no solution, it may stop using iNNNtelligence. We impose the same data protection obligations on our sub-processors.
- Assistance: taking into account the nature of the processing, we help the Controller to respond to requests of data subjects and to comply with Articles 32 to 36 of the General Data Protection Regulation, and we notify the Controller of a personal data breach without undue delay.
- Transfers: personal data may be processed outside the European Economic Area (in the Marshall Islands, the United Arab Emirates and the United States, where our hosting providers and the AI model providers used for iNNNtelligence, currently OpenAI, Anthropic, Together AI and Voyage AI, process data) on the basis of an adequacy decision or the Standard Contractual Clauses of the European Commission.
- End of processing: when iNNNtelligence is deactivated, we delete the personal data processed for the Controller within 30 days, unless the law requires us to keep it.
- Information and audits: we make available the information needed to demonstrate compliance with this Schedule and allow audits by the Controller or its auditor with reasonable notice, at the Controller's cost, at most once a year unless a supervisory authority requires otherwise.